

# Quality Policy

RAPP Australia is committed to meeting quality and customer requirements by delivering products that meet or exceed relevant quality standards through continual improvement of its products and the QMS.

RAPP Australia's commitment to customers includes:

- continuously applying innovation to existing products
- designing new products in conjunction with the customer
- continually searching the world for the latest best-practice, and
- introducing new products or processes that fit our fields of interest as soon as practicable.

The executive management team will:

- implement and maintain a formal QMS that conforms to ISO 9001:2008
- ensure the QMS requirements are always met
- review this policy annually to ensure it is suitable and effective
- ensure this policy is communicated and understood by all employees, contractors and suppliers.

*Managing Director*